



<i>Job Title</i>	<i>Job Ref. No.</i>	<i>Location</i>
Business Analyst	R4003	Castleford or Shiremoor
<i>Posted Date</i>	<i>Directorate</i>	<i>Closing Date</i>
23 September 2021	Field Operations	07 October 2021

Position

An exciting opportunity has arisen for an enthusiastic Business Analyst to join our Business Improvement (Operations) Team.

At Northern Powergrid, our vision is to be the best energy company in serving our 3.9 million homes, whilst delivering a sustainable energy solution. As a dedicated Business Analyst you will be an integral part of achieving this, while always striving to keep our customers power flowing. You will design and build the change drawing on subject matter experts from across the business, external contractors and suppliers to deliver various project activities.

Along with a competitive salary of up to £33,771 we also offer great benefits such as;

- Enrolment into our pension scheme
- 25 days holiday

We're excited to hear from candidates with a passion for the company and industry and a desire to succeed. Apply now and we'll be in touch!

Key Responsibilities

The successful candidate will:

- Develop a detailed understanding the company processes and systems;
- Develop positions that achieve the Company and Field Operations visions through detailed process, systems and data analysis;
- Proactively engage colleagues through stakeholder analysis; communication plans and strong stakeholder relationships;
- Elicit and develop future requirements from stakeholders;
- Identify and assess the people, process and technology change impacts; and
- Implement and ensure adoption of change.

Key Competencies

- Strong analytical and product management skills required, including a thorough understanding of how to interpret customer business needs and translate them into application and operational requirements;
- Excellent team and people management skills, including the ability to provide constructive challenge in a face-to-face environment and to senior colleagues and to work with and influence key stakeholders;
- Strong problem-solving skills, with the ability to work independently or as part of a team to find innovative solutions to complex problems; and
- Strong communication and decision-making skills (verbal, report writing and presentational), with the ability to clearly present complex concepts in an understandable manner.



Qualifications & Attributes

Essential Qualifications and Experience

- Qualified to degree level (or equivalent) (preferably in a numeric or business discipline)
- Advanced use of Excel and Powerpoint
- Strong analytical ability with data retrieval and manipulation
- Strong ability to turn data into meaningful actionable insight to tell a story / assess performance and opportunities to drive improvements.

Desirable Qualifications and Experience

- Accredited Lean Six Sigma tools and techniques at Green Belt Level or above
- Proven track record of working within a successful business change / transformation function as a Business Analyst
- Knowledge and experience as a practitioner of business change processes, tools and techniques
- Knowledge and experience of IT / system change.

Additional Information

Please visit our careers website to download an application form and return to us quoting reference number R4003. Please note any applications received without the application form will not be progressed

Applications are invited from people with appropriate experience and qualifications. Applicants are considered on the basis of their suitability for the post irrespective of sex, marriage and civil partnership, sexual orientation, gender re-assignment, race, age, disability, religion or belief and pregnancy and maternity.

Northern Powergrid recruit on ability and ability alone.