



POWERING YOUR CAREER

**Manager – Field Services
Role Profile**

Manager – Field Services

Location: Any

Directorate: Field Operations

Job Ref No: R4753

Do you want to help power your career and be part of an evolving energy industry?

An exciting opportunity has arisen for an enthusiastic Manager to join our Field Operations Team.

The energy industry is advancing with investment in smart technology innovation and Northern Powergrid, as the company responsible for powering everyday life for 8 million customers across 3.9 million homes and businesses in the North East, Yorkshire and northern Lincolnshire, is at the forefront of delivering a power network that meets the region's needs, now and in the future.

Our vision is to be the best energy company in serving our 3.9 million homes, whilst delivering a sustainable energy solution. As a dedicated Manager you will be an integral part of achieving this, while always striving to keep our customers' power flowing. You will manage field systems and lead the technical agenda forward.

Along with a competitive salary of up to £55,000 + up to 15% bonus we also offer great benefits such as;

- Enrolment into our pension scheme
- 25 days holiday

We're excited to hear from candidates with a passion for our company and the industry and a desire to succeed. [Apply now](#) and we'll be in touch.

Key Responsibilities

The successful candidate will be responsible for:

- The management and accountability of several Northern Powergrid bespoke field service applications and actively support all projects surrounding these and any new applications.
- Lead the technical agenda within Field Services providing ownership and representation for existing Field Operations IT systems and future development and implementation of field-based software and hardware requirements
- Support future innovation initiatives in the areas of field systems
- Lead and drive continuous improvement in Field System Support Officers and OHL Surveyors productivity, and effectiveness with stakeholders, to optimise the use of Field Systems and new technology
- Set and uphold performance expectations and standards of behaviour of colleagues, recognising high performance and actively managing under-performance
- Provide oversight of the legal compliance, utilisation, and implementation of all NPg UAS Operations
- Act as a bridge between Field Operations and the Information Systems Directorate, including both IT and OT
- Work with third parties that provide support to the current field systems
- Support the BHE IT transformation and UAS programmes of work

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Key Competencies

- Strong people management skills to retain, develop and motivate the field systems team
- Broad knowledge of IT and OT technologies
- Excellent communication skills
- Demonstratable change management skills mapped to people, process, and technology
- Strategy setting and roadmap development with the ability to recognise and influence opportunities for continuous improvement

Qualifications and Attributes

Essential Qualifications and Experience

- Relevant Level 4 Qualification in one or more of the following.
- Certificate of higher education (CertHE)
- Higher apprenticeship
- Higher national certificate (HNC)
- Level 4 award
- Level 4 certificate
- Level 4 diploma
- Level 4 NVQ

Desirable Qualifications and Experience

- Degree level qualification in Electrical Engineering or relevant IT discipline
- PRINCE2 or AGILE project management
- Team Manager or Leader of a support function
- Being an application owner
- Working in and around IT systems
- Leading IT based projects
- Experience of work management and scheduling systems

[Click here to apply today](#)

Visit [northernpowergrid.com/careers](https://www.northernpowergrid.com/careers) to find out more about this and other career opportunities.

Posted: 19 November 2021

Closing date for applications: 3 December 2021

Applicants are considered on the basis of their suitability for the post irrespective of sex, marital status, sexual orientation, gender re-assignment, race, age or disability, in accordance with the Equality Act 2010.