

# Powering Scarborough - Frequently Asked Questions

## **Who is Northern Powergrid?**

Northern Powergrid is the electricity distribution network operator for the North East, Yorkshire and northern Lincolnshire and is responsible for delivering electricity safely and reliably to 3.9 million homes and businesses. Regardless of who you buy your electricity from, we're the people responsible for the network that delivers it to your door.

## **Why is this work being carried out?**

We're replacing some of our network of high voltage underground cables that date back to the 1960s with a more modern and sustainable alternative. This new cabling is capable of meeting the existing demand for power as well any future increase in demand as the population grows and more people swap their cars for electric ones.

## **Why is it being carried out now?**

A reliable power network will be key to supporting the recovery and onward growth of Scarborough's economy post COVID-19. That's why we're committed to completing our important investment work in Scarborough as quickly as possible, ensuring the resilience of the local power network both now and for many years to come.

## **What exactly does the work involve?**

We'll be excavating in the roadway along a number of streets located on the South side of the town to lay 7km of ducts that will carry the new high voltage electricity cables.

For most of this route, we'll carry out the work using multi-way traffic lights. We currently have just one road closure planned along Cambridge Place (this work is taking place for two weeks from Tuesday 1 September 2020), although our plans may change if we encounter unforeseen difficulties.

If there are any changes to our plans, we'll make sure that customers are notified via letter, the media and social media. We've also got a specific area on our website where we're posting updates about our work in Scarborough - [northernpowergrid.com/scarborough](https://www.northernpowergrid.com/scarborough).

## **How long will the work be going on for?**

Our work in Scarborough started on 24 August 2020 and will be ongoing until the end of 2021.

## Where will you be working and when?

Tuesday 1 September for around two weeks - **Cambridge Place will be CLOSED to the junction of Mount Park Road.**

Tuesday 1 September for around two weeks - **We're working along Salisbury Street to the junction of Seamer Road. Access to Mount View Business Park will remain open throughout the work.**

Monday 14 September for around two weeks - **We're working along Mount Park Road from the junction of Cambridge Place to Falsgrave Road.**

Thursday 10 September until 21 September - **We're working along Seamer Road to the junction with Springbank.**

Monday 21 September to the end of September - **We're working from the junction of Falsgrave Road/Mount Park Road to the traffic lights at the junction of Seamer Road.**

Thursday 1 October for around four weeks - **We're working along Seamer Road from the traffic lights at the junction of Falsgrave Road to the junction of Springhill Road.**

Thursday 1 October for around four weeks - **Work will recommence on Seamer Road from the junction of Seamer Road/Spring Bank to the traffic lights at the junction of Valley Road.**

We're also working along the following roads and will be announcing dates for this work shortly.

- **Oak Road**
- **Valley Road**
- **Londesborough Road**
- **All Saints Road**
- **Westover Road**
- **Belgrave Terrace**
- **Westwood**
- **Westbourne Grove**
- **Princess Royal Terrace**
- **Princess Royal Park**
- **Fulford Road**
- **Filey Road**

## How disruptive will this work be?

Digging in the road inevitably causes disruption, which is why we do all we can to minimise the impact our work has on customers.

In Scarborough we've worked closely with North Yorkshire County Council to agree the least impactful times and routes. We've also brought in two teams so that we can complete the work and get off the roads as quickly as possible.

We will maintain pedestrian access and we're also doing all we can to maintain vehicle access to homes and businesses. We'll be working alongside businesses to ensure they can continue to receive deliveries. Please get in touch if you live or work along the route and have any questions about how you'll be affected and one of our team will call you or arrange to come and visit you.

**Will you be closing any roads?**

Cambridge Place is closed from 1 September 2020 for approximately two weeks, but we're maintaining pedestrian access and working with residents to try and ensure they also have vehicle access.

We're not planning any additional full road closures, although this could be subject to change.

**What time of day will you start and finish work?**

Our usual working hours are 8am until 4pm, however in some key areas, with agreement from North Yorkshire Country Council, we may extend these times until 10pm to speed up work and reduce the disruption period.

**Will you be working at weekends?**

No weekend work is planned at this time.

**Will I have access to my home or business?**

We'll ensure you always have pedestrian access.

**Will I be able to park outside my home or business?**

This may not always be possible, but we'll always provide advanced notice if it isn't.

**I'm a business, will I be able to receive deliveries/will my customers be able to reach me?**

We'll work with you to ensure that you can continue to receive deliveries and that your customers have pedestrian access at all times.

**Will this affect my bin being emptied?**

Access for waste collection will be maintained as per current arrangements.

**Will this affect bus services?**

We're working with the local bus operator and it is unlikely there will be any disruption to services.

**Where should I go or who should I speak to for more information?**

For updates about our ongoing work in Scarborough you can visit

[northernpowergrid.com/scarborough](https://www.northernpowergrid.com/scarborough).

We can be contacted 24/7 on social media, via Facebook or Twitter: [@northernpowergrid](https://www.facebook.com/northernpowergrid).

For general enquiries, you can call our General Enquiries Team on **0800 011 3332** or email them at:

[generalenquiries@northernpowergrid.com](mailto:generalenquiries@northernpowergrid.com).

You can also contact us online at [northernpowergrid.com/contact](https://www.northernpowergrid.com/contact). Or write to us at:

**FREEPOST RSXE-RCZX-XKBL, Northern Powergrid General Enquiries, Manor House, Station Road, Penshaw, DH4 7LA.**